



Policy Overview

Machinery Options



Touchstone
Underwriting

This is a policy overview only for the insurance section of the Machinery Options Policy and does not contain full terms and conditions of the contract of insurance. Some covers are optional and will only apply if you have selected them. Your Schedule will show the options selected and the sums insured. Full terms and conditions can be found in the Policy documents, a copy of which is available on request.

What is Machinery Options Insurance?

Our Machinery Options Policy combines an Inspection Service with insurance for the cost of repair or replacement of selected items of machinery that you have disclosed to us and are shown in your Plant Schedule.

The insurance Policy is underwritten by Allianz Insurance plc.

The Inspection Service is provided by Allianz Engineering Inspection Services Ltd.

What is the policy duration?

This Policy has a twelve (12) month period of insurance (unless shown differently on your Policy Schedule), and is annually renewable. Start and end dates of the Policy are detailed in the Policy Schedule.

How do I cancel the contract?

The Policy may be cancelled at your request however you will not be entitled to a return premium. To cancel the Policy, please contact the insurance adviser who arranged the Policy.

How do I make a claim?

If you need to claim, your dedicated claims handler will help and guide you through the process. You can notify us of a claim by:

Telephone:

Engineering claims: **01483 265 825**

Lines are open from 9am to 5pm Monday to Friday

Email: claims@allianzengineering.co.uk

Post:

Claims Department
PO Box 10509
51 Saffron Road
Wigston
LE18 9FP

Please have your Policy number to hand and as much information about the claim as possible. For further information please see your Policy wording.

Your obligations

You must make a fair presentation of the risk at inception, renewal and variation of the Policy.

The premium is to be paid on request. Please speak to your insurance adviser about the options available for the payment of premium.

Please periodically review the policy documentation to make sure that it meets and continues to meet your needs and that you understand its terms, conditions, limits and exclusions. If you wish to make a change or if there is anything you do not understand please contact your insurance adviser.

Please tell your insurance adviser as soon as reasonably possible if there are any changes to your circumstances which could affect your insurance. If your circumstances change and you do not tell your insurance adviser, you may find that you are not covered if you need to claim.

You must take all reasonable precautions to safeguard the Insured Property against loss or damage and maintain the Insured Property in an efficient condition, taking care to ensure that all government and other regulations relating to the operation and use of the insured property are observed.

You must tell us as soon as you can about any claim or incident that may lead to a claim. You or anyone claiming under this Policy must not admit fault or responsibility, or pay, offer or agree to pay any money or settle any claim without our permission.

You must carry out and permit to be taken any reasonable action to prevent further loss, damage, liability or cost.

Would I receive compensation if Allianz were unable to meet its liabilities?

Allianz Insurance plc contributes to the Financial Services Compensation Scheme (FSCS).

You may be entitled to compensation from the FSCS if we are unable to meet our liabilities. Further information about compensation scheme arrangements is available at fscs.org.uk, by emailing enquiries@fscs.org.uk or by phoning the FSCS on **0800 678 1100** or **0207 741 4100**.

What is the law applicable to the contract?

Unless agreed otherwise all aspects of the Policy including negotiation and performance are subject to English law and the decisions of English courts.

How do I make a complaint?

If you have a complaint about anything other than the sale of the Policy please contact our Customer Satisfaction Manager at:

Customer Satisfaction Manager
Allianz Insurance plc
57 Ladymead
Guildford
Surrey
GU1 1DB

Telephone: **01428 722 407**

Email: customer.satisfaction@allianz.co.uk

If we are unable to resolve the problem we will provide you with information about the Financial Ombudsman Service which offers a free, independent complaint resolution service.

The Financial Ombudsman Service
Exchange Tower
London
E14 9SR

Website: financial-ombudsman.org.uk

Telephone: **0800 023 4567** or **0300 123 9123**

Email: complaint.info@financial-ombudsman.org.uk

Full details of our complaints procedure will be found in the Policy documentation.

Cover

Significant Features and Benefits	Significant Exclusions or Limitations
<p>Insurance Cover Available</p> <p>Cover One – Sudden and Unforeseen Damage This provides cover for the selected items of machinery that you have disclosed to us and are shown in your Plant Schedule for Sudden and Unforeseen Damage, including Accidental Damage Breakdown, Explosion and Collapse.</p> <p>Cover Two – Breakdown, Explosion and Collapse Only This is cover for the Breakdown, Explosion and Collapse element of Cover One in isolation.</p> <p>Cover Three – Accidental Damage Only This is cover for the Accidental Damage element of Cover One in isolation.</p> <p>What is the basis of settlement? The basis of settlement for Cover One, Two and Three for Insured Property is on a reinstatement as new basis other than where the Insured Property is:</p> <ul style="list-style-type: none"> • used for the generation of electricity • glass lined vessels • mainly used or installed outdoors <p>where the basis of settlement will be indemnity.</p> <p>Cover Four – Own Surrounding Property (Pressure Plant) Cover for damage to property that you are responsible for whereby the damage is solely due to damage to Pressure Plant that is insured under either Cover One or Cover Two.</p> <p>What is the basis of settlement? We will provide cover for the reinstatement value of own surrounding property following explosion of Pressure Plant, plus additional reinstatement costs that are incurred in order to comply with building regulations</p>	<p>The following are the significant exclusions or limitations that apply to the Policy. Please see your Policy wording and Policy Schedule for more details of all the exclusions or limitations.</p> <p>Cover does not include</p> <ul style="list-style-type: none"> • normal wear and tear • the cost of maintenance • rectification of faulty workmanship • damage by terrorism • damage to safety or protective devices by their functioning • damage to cutters, bits, tools, moulds, dies, driving belts and other similar items that require periodic replacement • damage arising during installation/removal or during final testing/commissioning • scratching of painted or polished surfaces unless accompanied by other indemnifiable damage to the item • loss or Damage by: <ul style="list-style-type: none"> – fire however caused – fire extinguishing fluid – explosion other than specifically insured by this policy – lightning, earthquake, storm, tempest, flood, inundation, water, aircraft or other aerial devices or articles dropped therefrom – subsidence or other ground movement of displacement – theft or attempted theft – riot, strike, lockout and civil commotion. • Plant itemised in the Plant Schedule under the category of Power Press Plant unless specifically shown as covered in the Policy Schedule. • Cyber Event • Contagious and Infectious Disease <p>Under these covers, the only instances where we would not provide a settlement on a reinstatement basis and instead indemnity would apply would be where property is:</p> <ul style="list-style-type: none"> • used for the generation of electricity • glass lined vessels • mainly used or installed outdoors.

Cover (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
<p>Cover Five – Own Surrounding Property (Lift and Crane Plant)</p> <p>Cover for damage to property that you are responsible for whereby the damage is solely due to an accident, error or fault in the ordinary use of Lift and Crane Plant that is insured under Covers One, Two or Three.</p> <p>What is the basis of settlement?</p> <p>We will provide cover for the reinstatement value of own surrounding property.</p> <p>Standard Extensions</p> <p>The following are the significant extensions that apply to the Policy. Please see your Policy wording and Policy Schedule for more details of all the extensions available:</p> <ul style="list-style-type: none"> • additions to Schedule – cover for machinery and plant of the same class or type as those already insured, obtained after the inception of the Policy • temporary removal – cover for Insured Property while it is temporarily located at another premises, or in transit, for repair services or maintenance purposes, to a limit of £100,000 • debris removal – covers costs that are incurred in the removal of Insured Property following damage insured by this Policy, up to the limit of liability stated in your Policy Schedule • payments on account – interim payments can be made ahead of final settlement for claims where we have admitted liability • Hired in Plant – we will cover the costs of loss or damage to Hired in Plant, including any continuing hire charges, to a limit of £20,000 • Fuel Storage Tanks loss of contents – covers the loss of contents and the costs incurred in cleaning up leaked contents, to a limit of £25,000. 	

This policy is arranged and administered by Touchstone Underwriting Limited. Touchstone Underwriting Limited. Part of the Seventeen Group. Registered in England No. 2264985. Authorised and Regulated by the Financial Conduct Authority. Touchstone Underwriting Limited is not part of the Allianz Group. This policy is underwritten by Allianz Insurance plc.

Allianz Insurance plc. Registered in England number 84638.
Registered office: 57 Ladymead, Guildford, Surrey GU1 1DB, United Kingdom.

Allianz Insurance plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

Financial Services Register number 121849.

Allianz Engineering Inspection Services Ltd. Registered in England number 5441840.
Registered Office: 57 Ladymead, Guildford, Surrey, GU1 1DB, United Kingdom.

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